

# **The COVID-19 Aftermath:**

Rise of Communities and Office Productivity















#### Who / What / Where\*































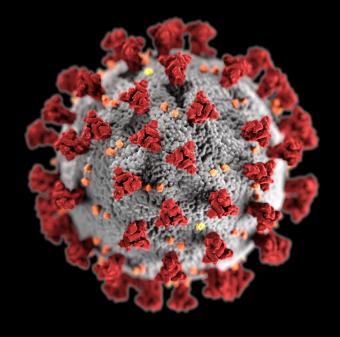








# SARS-CoV-2











## About the pandemic

Were we not in ANY WAY?













# Streaming industry trend

Platform	Hours Watched - April 2019	Hours Watched - April 2020	YoY Growth %
Twitch	750M (819*)	1,491B (1,654B*)	98% / 101%*
YouTube Gaming	279M	461M	65%
Facebook Gaming	86M	291M	238%
Mixer	37,044M	37,106M	0.2%
Industry growth	1,971B	3,934B	99%

\*Includes non-gaming content (Just Chatting, Music, etc.)











#### **Zoom-in on Twitch content**

Type of content	Hours Watched - April 2019	Hours Watched - April 2020	YoY Growth %
Gaming	750M	1,491B	98%
Other (Just Chatting)	~ 65,4M	134,770M	138%
Other (Music)	3,6M	17M	385%
Other (all)	69M	163M	149%

Other content grew way faster than gaming. Why?









### Let's take a deep dive...

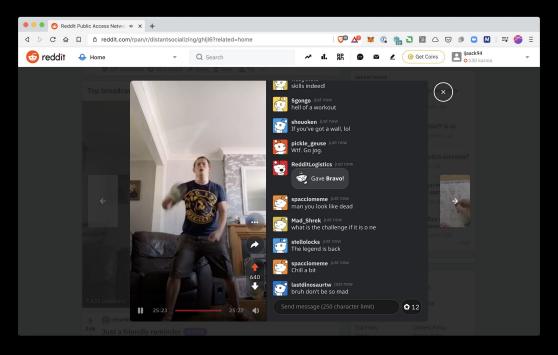








#### ...elsewhere...

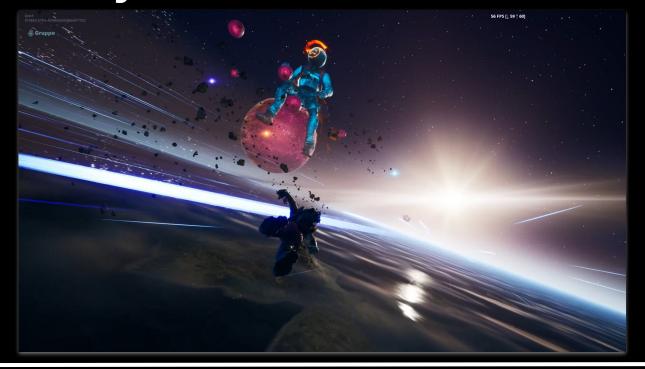








# ...and beyond.









#### What we learned so far

- People are enjoying video content more than usual
- People are enjoying extra-gaming content more than usual
- People are finding new ways to get engaged in funny and original types of content (Reddit Live, Twitch talk show on Animal Crossing, pro players streaming, Fortnite concerts)
- People are living in virtual reality, and that's going to stick (broad meaning of virtual reality here)









### **Anatomy of a community**

**Definition**: a <u>social unit</u> with commonalities such as norms, religion, values, customs or identity.

Types of communities













### What we're seeing now

As people are learning how to interact in virtual communities, we're starting to see a growth of communities that combine multiple approaches, using multiple tools and platforms to maintain the engagement. A community is not a **meeting place** anymore, it's a way of being. What one does defines which communities s/he's in, not the other way around.









#### A sample day

- 8:00 AM TikTok
- 9:00 AM | IG Stories
- 10:00 AM | Telegram group chats
- 12:00 AM | YouTube

- 2:00 PM | Fortnite
- 4:00 PM | Animal Crossing
- 6:00 PM | Facebook Groups discussions
- 9:00 PM | Netflix party

Community interests are **shared** across all platforms, that are just a means of best expressing different types of content.









## **Extra: The office community**













# Thanks!

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Dal 2 aprile fino a luglio 2020, ogni settimana sintonizzati con l'innovazione, la creatività e la tecnologia.

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# In tre parole

Ogni domenica, il riassunto della settimana in tre parole e 5 minuti. Per rimanere aggiornati, in maniera semplice e senza sforzi.

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#### **Useful links**

#### **Recommended articles**

- Compagnia tiene una riunione di prova su Animal Crossing (ma non è andata benissimo)
- Vicini ma lontani: stare insieme col multiplayer online durante la quarantena
- The Virus Changed the Way we Internet
- 'It's uniting people': why 11 million people are playing Animal Crossing: New Horizons

#### Researches

 Coronavirus productivity data: How the pandemic is changing the way we use digital devices, apps, and tools

# Thanks!

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